

Corporate Social Responsibility

2017 Report





This document deals with the major priorities of Camusat Group's Corporate Social Responsibility approach. Actions initiated in order to meet social, environmental and community objectives, as well as results and progress to be achieved are also specified.

It covers the year 2017 and includes all entities of the Group, unless otherwise stated. This report has not been validated by an external party.

Your questions and comments regarding this report and, more generally, the Group CSR approach are welcome at:

publicrelation@camusat.com

ABOUT THIS REPORT



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The telecom industry is constantly changing. The arrival of 4G in emerging countries, the 5G becoming more precise, the growing need for data exchange and the strategic changes made by operators reveal the key points of the necessary development of telecom and energy infrastructures in the near future.

We are prepared to tackle this new challenge and also the social, environmental and community considerations that lie ahead.

I am fully confident in the future and especially in the energy and motivation of all our collaborators and stakeholders to achieve our CSR objectives.

Richard THOMAS
Chairman





Richard THOMAS
Camusat Group Chairman



Our Group



excelling in

5

business lines



operating in

35+

territories



over

2,700

direct employees



generating

160m€

of turnover (2017)



sucess story

40+

years



faithful to

3

commitments





Richard THOMAS

Chairman



Emeric DONT

Camusat Deputy

Chief Executive Officer



Laurent BOBENRIETHGroup Chief Financial

Officer



Thibaut DE RODELLEC *Aktivco Chief Executive Officer*



Florian RUBIN
Aktivco Chief
Administrative &
Financial Officer



Elodie PERRIGOTGroup Chief HR-CSR

& EHS Officer



Patrice CORDONNIER Group Chief Procurement & Logistics Officer



Sébastien MARTIN Group Chief Commercial & Business Development Officer



Monica ROBU Group Chief Internal Control & Compliance Officer

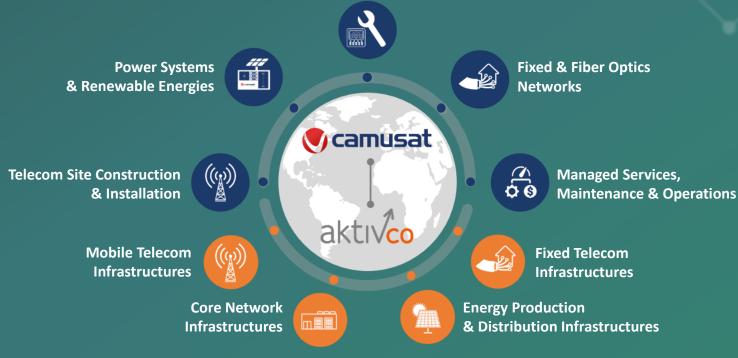


Ivan NAZARSKI Group Chief Technical & Information Officer

EXECUTIVE

Our solutions

Equipment Installation & Commissioning



The Group supports telecom actors to efficiently build and optimize their networks development all over the world by integrating the very latest telecom technologies through our operational company Camusat on one hand, and, on the other hand, to offer them telecom infrastructures outsourcing solutions thanks to our dedicated investment vehicle, Aktivco.





In 2017, Camusat decided to set up an ERP system within the organization. This decision reflects the Group's desire to transform itself, in order to support its growth objectives.

This is a major change for Camusat, who sees in it the opportunity of having a unique tool able of covering its large management scope while improving its operational efficiency.

Integrating all of our processes into a single, integrated tool will provide global visibility, general data protection and a world-class management system.

INNOVATIONS





FOOTPRINT

Our team has grown to more than **2,700 direct employees***:

	ITS OVERSEAS 150	EUROPE 200	370	INDIAN OCEAN 1305	100	ASIA 600
(FRANCE &	EASTERN	CALA	AFRICA &	MIDDLE	۸۵۱۸





VALUES



Our commitments







Social

Environmental

Community

We think that doing business in a responsible manner from a social, environmental and community point of view, helps our company succeed and meet our stakeholders' expectations.



What are the main CSR challenges of Camusat Group? We have two major challenges.

First of all, developing skills of our employees, retaining them, but also attracting new skills within our Group. This is essential in order to cope with the ongoing evolution of the telecom market.

Then, I would say optimising the energy efficiency of our solutions. It's one of the substantial needs of our customers.

How to tackle these challenges?

Tackling these challenges involves communicating and raising awareness among our employees through specific actions such as CSR-related challenges and quizzes, briefings, thematic days, participation in events with local associations, etc.

But the essential point is the involvement of managers and CSR interlocutors present in our subsidiaries: they are the real local relays and key stakeholders without whom Camusat's CSR approach could not be driven.



INTERVIEW

Interview with: Elodie FEURTET, Chief HR-CSR & EHS Officer Europe, CALA & Pacific Region





SOCIAL COMMITMENT

Promoting success, security and well-being of our employees. ,,

(camusat

Objective 1: by continuously strengthening accident prevention and protection of employees



In 2017, we noticed a drop in our frequency and severity rates, as well as in the number of work-related accidents, which can be explained by numerous prevention actions carried out over the past two years by our subsidiaries.

Number of work-related accidents: **37**

Without work stoppage
With work stoppage





A total of **13,959 EHS training hours** were delivered in 2017 on the following topics:

- Working at Height,
- Identifying and Decreasing Occupational Hazards,
- · Wearing of PPE,
- Preventing Electrical Hazards,
- Using Mechanical Handling Equipment,
- Etc.

Developing EHS knowledge and skills of our employees is a priority for our Group. Therefore, 65.72% of trainings provided within the Group is related to this topic.

In order to disseminate good practices across the Group, we have increased the EHS in-house training by developing **new training modules** in addition to the existing one, namely the "Working at Height" training:

- First-aiders,
- EHS introduction,
- PPE verification.

Thus, **707 employees** received 6,364 hours of training provided by our Group in-house trainers, which stands for 45.60% of HSE trainings held in all subsidiaries.





Promoting success, security and well-being of our employees. 🦡



Objective 1: by continuously strengthening accident prevention and protection of employees



Facilitating health and safety challenges involves preventing occupational hazards and developing our employees' safety culture.

We have strengthened internal EHS audits on sites, to ensure compliance with safety standards and to take corrective measures, if necessary. **Safety-related challenges and quizzes** have been initiated at Group level to test the knowledge and to remind best practices on specific issues.





Safety Award Ceremony – Camusat Botswana



First-aider training

Objectives for the upcoming years:

The Group will develop **new** in-house **training modules** to extend the current offer. These training modules will soon be available for **our subcontractors and for our customers' employees**.

Group Safety Flashes were initiated in 2016. In order to have a more targeted prevention on professional hazards incurred in our subsidiaries, additional Safety Flashes will be initiated by local teams.

It is important that all new employees become aware of EHS best practices as soon as they are hired. Therefore, during induction, we will enhance raising awareness on EHS.

Lastly, **EHS audits** will be implemented on sites of our **subcontractors**.



Promoting success, security and well-being of our employees.



Objective 2: by providing opportunities to grow and develop by training, skills development, talents detecting and follow-up

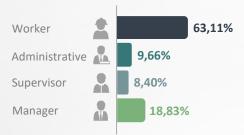


In an international context where competition is fierce, developing skills required to cope with market developments is a major challenge. Investment in training is therefore unavoidable. Developing our employees' skills is fully integrated into the strategic management of our subsidiaries.

Total number of training hours:

21 241

Breakdown by professional category:



In addition to in-house and external trainings, we rely on intragroup transfers of skills. This transfer consists of two actions:

- Call on a particular reinforcement of technical teams aiming at working on specific projects,
- Train teams for new activities following the integration of new Business Lines in the subsidiaries.

These **intragroup transfers** enable us to offer internal mobility opportunities to our employees.

120 intragroup transfers in 2017



In order to control the internal mobility of our expatriate population, a web application, expat has been created.

The Talent Management program launched two years ago is ongoing. Thus, Individual Development Plans have been defined and the implementation of progress actions is currently underway. Targeted actions focus on the enhancement of managerial, technical, financial and leadership skills.

Objectives for the upcoming years:

Our HR teams will continue deploying actions identified for our Talents. Two years after the launch of the program, the evolution of roles may be achieved, by reaching the objective of having our Talents promoted on management and engineering positions.



Promoting success, security and well-being of our employees. •••



Objective 3: by promoting diversity and inclusion



With operations on 5 continents and in more than 35 territories, the number of nationalities already existing within Camusat keeps increasing, to reach **57** at the end of 2017.

Camusat's ability to open up to new horizons, to adapt to differences, to design new practices lies at the origin of our success.

Convinced that **cultural diversity is an asset**, our intercultural teams are a lever for creativity and innovation, aiming to undertake new projects and conquer new markets.

57 diff wit hed

different nationalities within the Group's headcount Gender equality: In 2017, we noticed a positive trend in the employment of Women in technical professions. To support its new professional orientations, our female employee population has also benefited from enhanced access to professional training.

Headcount on 31/12/2017:



Training in 2017 vs 2016:





Training – Camusat Kenya



Promoting success, security and well-being of our employees. 🐽



Objective 3: by promoting diversity and inclusion



Young people induction: Convinced of the importance of matching the training offer with the business needs of companies, our subsidiaries promote partnerships with schools and universities. This way, young people are granted internships and work-study programs that better cater to the needs of company. At Camusat, this is reflected by an increase in the number of internships / work-study programs, real recruiting lever, most of which end up with hiring.



Welcoming of a trainee – Support Group Romania

Celebrating success: Sharing a positive experience is beneficial as it brings satisfaction and energy to a team. Recognition of achieved goals enhances chances of success in the future. Celebrating the success of our employees brings a general well-being that contributes to the integration and involvement of all. To this end, Group's subsidiaries have set up employee reward and recognition systems.



Recognition of performance - Camusat Dominican Republic



Recognition of performance - Camusat Mali

Objectives for the upcoming years:

Thanks to new communication campaigns on diversity and inclusion, a collective and positive dynamic shall further develop.
Success will be celebrated on a larger scale, we will get even more subsidiaries involved in this process.



Promoting success, security and well-being of our employees.





*ENVIRONMENTAL COMMITMENT

66 Providing our customers with quality, low environmental impact products & services and demonstrating our commitment to reduce our own impact.

Camusat

Objective 1: by building simpler, smarter and more suitable solutions for better efficiency



Our Group offers two green solutions in its products and services portfolio: e.power and pure solar energy systems, to meet our customers' demands.

In 2017, we expanded our range of e.power offers. The range now includes 3 e.power solutions: e.pC, e.pL and e.pM. The last solution developed, i.e. e.pM, is intended for installation on reduced footprint and / or for events purposes. This new product, as well as the first two e.power solutions already existing, complies with the most stringent environmental regulations. Our e.power solutions reduce fuel consumption and, consequently, emission of greenhouse gas, while maximising battery lifetime.





e.pM by Camusat

On the entire existing product range, fuel savings vary between 40 to 80%, depending on the options chosen by customers compared to a classic genset solution.

In order for the e.power range to meet new demands from our customers and new sites specificities, our R&D department is currently working on the development of a fourth e.power solution, named e.pDC.

It will have the advantage of offering a direct current solution while meeting the objectives various of reducing consumption. This new solution will be marketed in 2018.









Since 2015, our e.power solutions have enabled avoiding:

434

generators

10350

fuel filters

6688

oil filters

26 500

liters of waste oil

6556

CO2 emissions (in tons)

31480

NOx emissions (in kg)

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66 Providing our customers with quality, low environmental impact products & services and demonstrating our commitment to reduce our own impact. ••



Objective 1: by building simpler, smarter and more suitable solutions for better efficiency



Our pure solar solutions consist of quality equipment to ensure maximum performance and system reliability in the long run. Their design also enables future optimisations, if necessary. They are customisable and designed to meet all demands of our customers all over the planet. Our "100% solar" solutions reduce fuel consumption by up to 100% and consequently, they reduce CO2 emissions.

In 2017, our engineers conducted a largescale project to internalise the monitoring of all our Group's solar sites (approximately 1,000 sites), that was previously managed by our customers.

Thanks to our Global Network Operations Center (g.NOC), this new monitoring enables us to improve the analysis of the solar sites installed by Camusat. Thus, we can detect defaults on sites and perform remote maintenance interventions.

In addition, we can now observe consumption trends, isolate sites with anomalies, upstream detect technical and energy problems.

With this predictive maintenance, the ultimate goal is to improve the technical performance and energy efficiency of our sites.





Pure solar energy system

Since 2015, our pure solar solutions enabled avoiding:

588	generators
5 292	fuel filters

5 292	oil filters

25 1/10

35 449	liters of waste oil
15 373	CO2 emissions (in tons)
2574	NOx emissions

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66 Providing our customers with quality, low environmental impact products & services and demonstrating our commitment to COMMITMENT reduce our own impact.

(in kg)

Objective 1: by building simpler, smarter and more suitable solutions for better efficiency



In 2015, the R&D department of Camusat started to work on the development of vertical axis wind turbines.

During the year of 2017, conducted tests were successful, thus enabling us to offer this innovative solution to our customers starting with 2017. Our solution enables the integration of a vertical axis wind turbine in **our existing metal structures**. It provides the advantage of solving the problem of ground surface for the implementation or optimisation of a site while **optimising energy consumption**. It helps minimise deforestation.

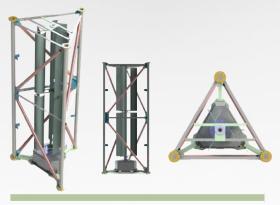


Diagram of a vertical axis wind turbine

Batteries recycling is also an environmental project conducted by our Group. The procedure for the storage and recycling of batteries in connection with specialised external companies is in place.

TO of products and services bringing environmental added value:



Purchased products and services

Sold products and services



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Objective 2: by protecting the environment



In addition to actions aimed at mitigating deforestation, in 2017, our Group also organised specific actions aimed at raising awareness among our employees on environmental protection by sorting waste.

Thus, we organised a Group CSR Challenge: "Eco-tower". The objective was to collect and sort waste generated in subsidiaries, in order to build a tower made of recyclable materials.



Camusat Myanmar, winner of the "Eco-tower"
Challenge

Some subsidiaries have also organized "Eco-days": these team building activities aim at making employees aware of the importance of waste collection and their impact on the environment. Waste is collected either nearby our premises or in specific places in partnership with associations.



Camusat Haiti during the "Clean Haiti" operation

Finally, partnerships for **wildlife protection** are also being set up with NGOs such as WWF in our Pacific region.



Objectives for the upcoming years:

A **Tree Day** will be set up at Group level to raise awareness among subsidiaries on the importance of forests for ecosystems.

The procedure and tools dedicated to the management of industrial waste and hazardous products developed in 2017 will be implemented in each subsidiary.

ENVIRONMENTAL

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Objective 3: by reducing our environmental footprint



Reducing our environmental footprint includes reducing our fuel consumption. One way to reduce them is to **optimize travels of our teams** who provide the maintenance of our sites. Thus, we deployed a tracking module, integrated into our **e.sight** tool. To date, 13 subsidiaries (2 in 2016) manage their vehicle fleet with this tool. During the year of 2017, this resulted in a fuel saving of 908,333 liters, equivalent to avoiding the emission of 506 tons of CO2.



Tracking via e.sight

In addition, our Group promotes the use of **vehicles** having less than 5 years since their manufacturing date, **more energy-efficient**, in order to optimise fuel consumption and to reduce greenhouse gas emissions.



Group consumptions:



Stored oils vs recycled oils:



Objectives for the upcoming years:

At Group level, additional **industrial waste recycling** channels will be identified to initiate new partnerships and thus improve the local network.

New **Group Challenges** will be initiated. It is a way to federate employees around team building activities on the environmental theme.

The Group will carry on using the e.sight tool. The aim is to integrate new fleets of vehicles in this tool, on a yearly basis.

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ECOMMUNITY

COMMITMEN⁻



Objective 1: by creating job opportunities for local communities



One of Camusat's strengths lies in its local anchorage. Present on 5 continents, operating in more than 35 territories, the **integration** of our Group **locally** is paramount to our development. Faced with very dynamic labour markets in emerging countries, we have chosen to be more and more present on local job fairs. In order to favour local hiring, being closer to our potential future employees is at the heart of our recruitment strategy.



Recruitment fair – Telcam Morocco

We are also responsible for developing indirect employment.

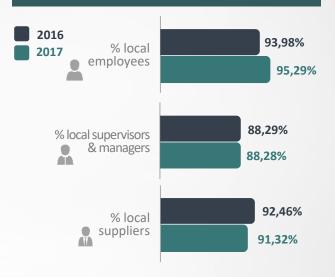
Thus, in our Responsible Purchasing approach, we ensure to develop **partnerships** with **local suppliers**. Our objective is to have at least 90% of our suppliers located in the countries where we are present.

Having a responsible approach in our Purchasing actions also consists in verifying that our subcontractors and suppliers comply with our CSR commitments.

Thus, due to the development of our network of Purchasers, we have multiplied the CSR audits initiated in 2016 at our "strategic" suppliers and we have implemented this good practice with our local suppliers.

Objectives for the upcoming years:

We will develop our **employer brand** in order to communicate more extensively on all our businesses lines in the countries where we operate.







Objective 2: by enhancing responsible and regulation-compliant activities



As a member of the United Nations Global Compact, ethics is essential in the good practice of our business. The compliance with our Ethics Code concerns both our employees and our stakeholders.

Every employee who joins Camusat Group is made aware since his/her integration. One-off training sessions are organized in our subsidiaries to capitalize on the key messages delivered.



Audit

The **governance and CSR audits** carried out in the subsidiaries enable us to verify the application of good conduct rules existing in our Ethics Code.

It is also an opportunity to make managers aware of their key role in communicating with their collaborators about:

- the content of the Ethics Code,
- the existence and purpose of our ethics alert.



Objectives for the upcoming years:

In order to enhance compliance with our rules of good conduct, a "Compliance and Internal Audit" department will be created; it will be exclusively dedicated to internal audits.

In order to broaden compliance with anticorruption rules to all our stakeholders, we will implement an **anticorruption policy**, that we will subsequently communicate and use for raising awareness on this specific topic.





Objective 3: by contributing to improve local living conditions



Present mainly in emerging countries, our Group pays particular attention to contribute to the improvement of local living conditions.

As every year, our subsidiaries work to:

- Help with rehabilitation following natural disasters,
- · Fight against poverty,
- Contribute to better sanitary conditions,
- Defend causes around sporting events.

Our subsidiaries implement actions by mobilising our employees and thus develop their associative culture.



Call for solidarity -Camusat New Caledonia



Fight against illiteracy -Camusat Botswana



Support to education -Camusat Kenya



Sponsoring 4L Trophy – CGTI by Camusat





Objective 3: by contributing to improve local living conditions



For the last two years, Camusat has been supporting volunteer employees involved in associations carrying out projects related to health, education and environment.

In 2017, the "I volunteer with Camusat" campaign supported the project of Mr. José ULYSSE, Technician within our subsidiary Camusat Haiti and volunteer for the association AJPV "Association of Progressive Youth of Vialet".



" I volunteer with Camusat" - Camusat Haïti

The project consists in supporting the training of 80 troubled young people in four sectors of building:

- Masonry,
- · Floor tiling,
- Plumbing,
- Electricity.

This project meets needs of reconstruction of buildings by complying with the seismic standard regulations in Haiti, following the earthquake of January 12, 2010 which had caused massive destruction of houses and severe damages.











EVALUATIONS &

In addition to the indicators that enable the Group to get accurate information, the Group's subsidiaries oversee and manage an annual CSR action plan. In 2017, our CSR managers worked on defining local stakeholders so that CSR actions may better match their expectations.

In order to continuously progress, every year we add:

- new indicators in order to enhance the accuracy of the information,
- new actions to manage CSR stakes towards our employees and, more generally, our local stakeholders.

Reporting parameters: this annual report covers the performance of our CSR commitments for the year 2017, as of 31 December 2017.

Scope of the information: the information was collected within all our subsidiaries, taking into account the organizational changes in 2017 (creation, closure, transfer of activity).

Reporting protocol: as previous years, information was collected through e.csr web application (e.csr KPIS and e.csr ACTIONS modules).



3 modules:







EVALUATIONS &



Internal Assessment:

The HR, CSR & HSE structure set up last year enables the Group to carry out specific audits on HR, CSR & HSE. In the interest of ongoing improvement, these audits allow us to set up corrective actions plans and to follow them.

At the end of 2017, the group decided to create a "Compliance and Internal Audit" department dedicated to control all the processes implemented / to be implemented in the subsidiaries. In addition to auditing operational, financial, governance and other processes, the HR, CSR & HSE processes are also part of an audit.



External Assessment:

The external assessment is carried out by two expert third parties:

 First, by signing the United Nations Global Compact. We sent our "Communication On Progress" (COP) which enabled us to renew our membership for the year 2017. Then, the EcoVadis platform assesses the performance of our Group in terms of Corporate Social Responsibility. Since 2015, we have been awarded the silver medal every year, which ranks us among the top 30% of best ranked companies.





EVALUATIONS &

Our indicators & evaluation



SOCIAL	Unit of measure	2017
HEADCOUNTS		
Total headcount on 31/12/2017	Number	2738
Women	Number	342
Men	Number	2396
Distribution of headcount per type of contracts		1 10
Permanent contract	Number	1587
Temporary contract	Number	1151
Distribution of employees per geographical area		E. C.B
Africa	%	51,34
DROM COM and Pacific	%	3,70
Asia	%	24,02
Caribbean and Latin America	%	15,20
Europe	%	11,22
Middle East	%	4,11
Distribution of employees per professional category		16. J.
Workers	%	53,10
Administratives	%	15,78
Supervisors	%	19,61
Managers	%	11,50
Hirings/Leavings		
Hirings	Number	1303
Leavings	Number	1025
Intragroup transfers	Number	120
LABOUR RELATIONS		
Employee staff representatives	Number	32
•		

TRAINING AND SKILLS	~	
Total training hours	Hours	21241
EHS training hours	Hours	13959
Average of training hours per employee	Hours	7,76
Employees trained internally – Work at height	Number	254
Employees trained internally – First aider	Number	232
Employees trained internally – EHS awareness	Number	221
Training hours provided to Women	%	12,68
Training hours provided to Men	%	87,32
Training hours provided to "Workers" employees	%	63,11
Training hours provided to "Administratives" employees	%	9,66
Training hours provided to "Supervisors" employees	%	8,40
Training hours provided to "Managers" employees	%	18,83
Annual reviews achieved	%	54,02
HEALTH AND SAFETY AT WORKD		
Work-related accident	Number	37
Work-related accident leading to a work stoppage	Number	30
Calendar days of work stoppage following a work-related accident	Number	1106
Frequency rate	%	0,21
Frequency rate Severity rate	% %	0,21 6,31
Severity rate		
Severity rate DIVERSITY	%	6,31
Severity rate DIVERSITY Nationalities	% Number	6,31 57
Severity rate DIVERSITY Nationalities Headcount feminization	% Number %	6,31 57 14,27
Severity rate DIVERSITY Nationalities Headcount feminization Supervisors and Managers Women	% Number %	6,31 57 14,27 26,90
DIVERSITY Nationalities Headcount feminization Supervisors and Managers Women Women members in the Group Executive Committee	% Number % %	57 14,27 26,90 50



Our indicators & evaluation

ENVIRONMENT	Unit of measure	2017
GREEN HYBRID AND SOLAR SOLUTIONS		
Generators avoided	Number	1022
Oil filters avoided	Number	11980
Waste oil avoided	Liters	61949
Fuel filters avoided	Number	15642
Direct greenhouse gas emissions avoided	Tons	21929
Nox emissions avoided	Kg	34054
Green solutions sold	Number	193
Part of hybrid genset provided and installed by Camusat on sites	%	40
WASTE OIL		
Recycled waste oil	Liters	73601
Stored waste oil on 31/12/2017	Liters	17129
PAPER		
Paper used	Kg	12815
WATER		
Water used	m³	25615
ELECTRICITY		
Electricity used	Mwh	1381
VEHICLES AND FUEL		
Vehicles on 31/12/2017	Number	1044
Average consumption per vehicle	Liters	4425

COMMUNITY	Unit of measure	2017
LOCAL ANCHORAGE		
Local employees	%	95,29
Supervisors and Managers local employees	%	88,28
RESPONSIBLE PURCHASING		
Purchasers trained on Responsible Purchasing	%	50
Local suppliers	%	91,32



